

CCH Board Meeting January 2019

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COOK COUNTY
HEALTH



Systemwide Observations and Revenue Cycle Metrics



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Observations

Operating Margin challenging to FY2018 targets but drivers to watch vs. same time FY17 include

- Primary Care visits are flat while Specialty Care visits are up 8%
- Surgical Cases up 4% and slightly below FY2018 Target
- Inpatient Discharges down 12% and LOS 7% higher
- Emergency Department visits are flat
- Deliveries down 16%
- System-wide uninsured numbers, captured by visit held 42% (Provident 34%, ACHN 42%, Stroger 44%)
- System wide Revenue Cycle ratios challenging in Dec-2018 (note this is FY-2019) and FY2018 progress will be sustained

Revenue Cycle Metrics

| Metric | Average FYTD 2017 | Average FYTD 2018 | Average FYTD 2019 | Dec-18 | Benchmark /Target |
|--|-------------------------|-------------------------|-------------------------|--------|----------------------|
| Average Days in Accounts Receivable <i>(lower is better)</i> | 110 | 106 | 99 | 99 | 45.85 – 54.9* |
| Discharged Not Finally Billed Days <i>(lower is better)</i> | 11.6 | 7.9 | 9.9 | 9.9 | 7.0 |
| Claims Initial Denials Percentage <i>(lower is better)</i> | N/A | 27% | 22% | 22% | 20% |

Definitions:

Average Days in Accounts Receivable Total accounts receivable over average daily revenue

Discharged Not Finally Billed Days Total charges of discharge not finally billed over average daily revenue

Claims Initial Denials Percentage Percentage of claims denied initially compared to total claims submitted.

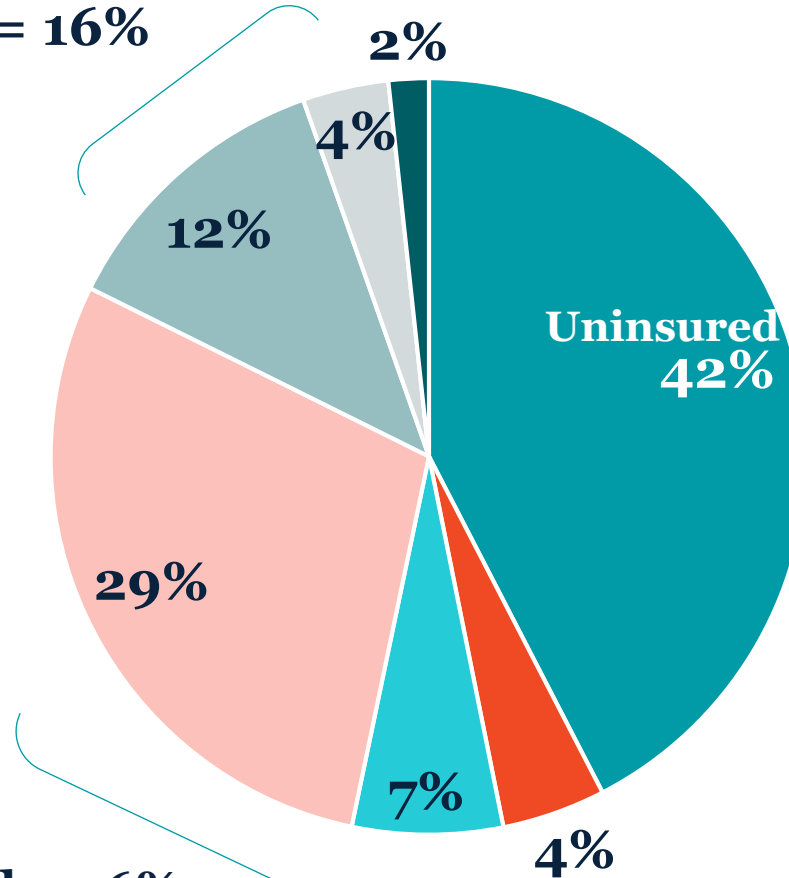
* Source HFMA Key Hospital Statistics and Ratio Margins, 2014



System Payor Mix By Visit

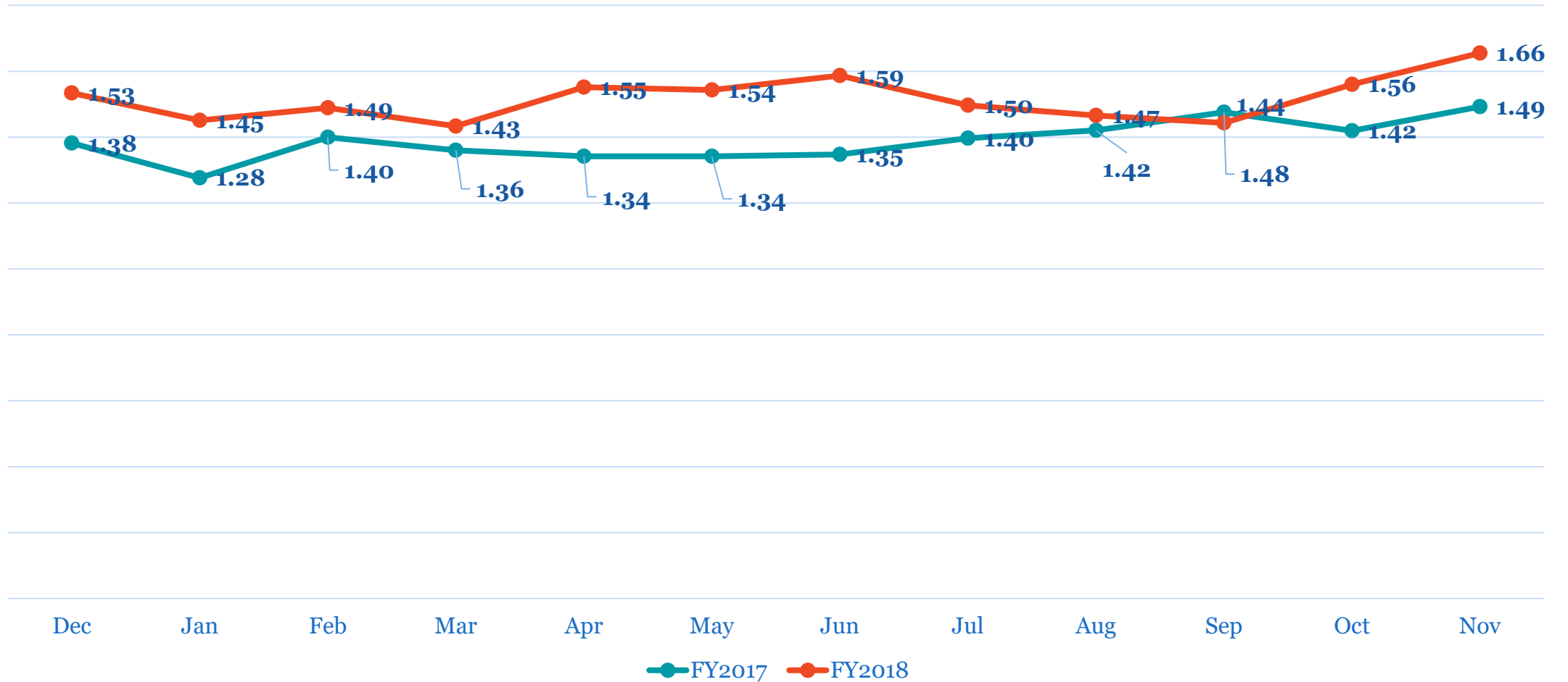
All Medicare = 16%

All Medicaid = 36%



- Uninsured
- Commercially Insured
- Medicaid
- Medicaid Managed Care
- Medicare
- Medicare Managed Care
- Other

Case Mix Index



Questions?



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